

PDO FAQ

1. When does enrollment start? You will be able to enroll your student in PDO beginning July 1 before each school year. You will use your Kangaroo Time app to enroll, and you will be able to do so up to 180 days in advance. (that is as far as the app allows). It is highly encouraged that parents go out as far as they can and then continue week to week with the enrollment if they are depending on certain days, as the classes can fill quickly.
2. What are the times and dates of PDO? Does the program run all school year? The program is available Mon/Tues/Thurs/Fri from 9am-1pm. This program has the same schedule and curriculum as the regular preschool classes, observing the same holidays, and being available all 9 months of the school year. Our PDO families also participate in parent/teacher conferences, parties, and the Christmas program.
3. Will enrollment be via the Kangaroo app? Yes, once your PDO registration form has been received, an account will be created in Kangaroo Time, and you will be able to complete the daily enrollments yourself through the app. Reminders of when enrollment opens and instructions on how to use the app will be sent via email.
4. Will we be able to select all the days we need until through the end of the school year or will it be monthly/semesterly? The app allows you to enroll up to 180 days in advance. It is highly encouraged that families continue enrolling week to week, or, even day to day after that 180 days to ensure you get the days that you want. Enrolling in July means that you can enroll through the end of December. On July 2, a family can enroll for January 2, so families should continue enrolling for the remainder of the school year frequently.
5. Is it a no refund policy once we select and pay for our chosen dates? You pay for PDO month to month. If you sign up for a bunch of dates in, say, November, if you cancel them before October 25, you will not pay for them at all. If you cancel them after the 25th, your account will automatically charge the payment method that you have on file (bank account or credit card). At that point, we can then refund your payment source, or you can carry a credit on the account that will apply to next month's tuition. Otherwise, you do need to cancel your PDO 48 hours in advance to receive a credit or refund.

6. How old does my child have to be? PDO is for children ages 3-5. With a mixed ages group, the maximum number of students who can be accepted each day is 10.
7. Are there registration fees for PDO? There are no registration fees for PDO. You pay as you go and use the days as often as you need.
8. If I use a credit card to pay my tuition, do I pay the for the credit card fees? No. Apple Tree absorbs all fees generated by banks or credit cards except for overdraft fees; those fees are paid for by the client.
9. Is PDO eligible for Universal Preschool? No. Because of the flexibility of a PDO program it is not eligible for UPK.